



**THE ADMINISTRATION OF UNION TERRITORY OF LADAKH**  
**Information Technology Department**

Ladakh e-Governance Agency (LeGA), Ladakh  
Tel/fax: 01982-255567,255568 email: ladakhegovagency@gmail.com

Corrigendum to RFP "Design, Development, Implementation, Operation and Maintenance of Web Portal for LG Dashboard, Administration of Ladakh" of e- NIT NO.: 01-LEGA(UTL) -OF-2022 Dated: 22- 03- 2022

As per the pre-bid queries raised by different bidders, the following changes/ clarifications are being made which may be noted by the bidders while making their offer

| S.No | RFP Page No.   | Clause as Mentioned in RFP  | To Be Read As   |
|------|--|---|---|
| 1    | NOTICE INVITING e-TENDER, Pg. no. 1, Pt. 1 (vi)  | Online submission end date - 15/04/2022 (05.30 PM)  | Online submission end date - <b>16/04/2022 (04.00 PM)</b>   |
| 2    | NOTICE INVITING e-TENDER, Pg. no. 1, Pt. 1 (vii)   | Date of receiving the hard copies of CDR, DD, and Affidavit in original & attested copies of other documents. - 01/04/2022 (5.00 PM) to 16/04/2022 [4.00PM) | Date of receiving the hard copies of CDR, DD, and Affidavit in original & attested copies of other documents. - <b>01/04/2022 (5.00 PM) to 20/04/2022 [4.00PM)</b>  |
| 3    | e procurement Portal - <a href="https://tenders.ladakh.gov.in">https://tenders.ladakh.gov.in</a> | Uploading Link - "Bid Security Declaration dully signed and stamped by the authorized person"   | Uploading Link - " <b>Scanned EMD copy duly signed and stamped</b> "  |
| 4    | General  | Onsite Infrastructure   | <b>The bidder will need to make its own arrangements</b>  |
| 5    | Page No: 10  | Email & SMS Integration – In order to ensure better reach of updates and status to the users, the system should have email and SMS integration features.    | Email & SMS Integration – In order to ensure better reach of updates and status to the users, the system should have email and SMS integration features. <b>LeGA will provide Email for the integration.SI will have to arrange and bear the cost of SMS Gateway &amp; SMS. No of SMS will be finalized in due course in consultation with different Departments of UT of Ladakh.</b> |
| 6    | Page no:22   | The dashboard portal should be compatible with Mobiles and Tablets and should be flexible enough to support viewing and usage                               | The dashboard portal should be compatible with Mobiles and Tablets and should be flexible enough to support viewing and usage of dashboard in mobile as   |

|   |             |   |   |
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|   |             | well as tablets.  | <b>Android &amp; IOS has to be developed</b>  |
| 7 | Page no: 15 | <p>The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 10 years and value specified below.</p> <ul style="list-style-type: none"> <li>- 1 project not less than ₹4.00 Crore</li> <li>Or</li> <li>- 2 projects not less than ₹ 3 Crore each</li> <li>Or</li> <li>- 3 projects not less than ₹2 Crore each</li> <li>Or</li> <li>- 6 projects of not less than ₹ 1 Crore each.</li> </ul> | <p>The bidder must have successfully completed at least following numbers of e-Governance projects for any Government Department / Government Agency / PSU in India during last 10 years and value specified below.</p> <ul style="list-style-type: none"> <li>- 1 project not less than ₹4.00 Crore</li> <li>Or</li> <li>- 2 projects not less than ₹ 3 Crore each</li> <li>Or</li> <li>- 3 projects not less than ₹2 Crore each</li> <li>Or</li> <li>- 6 projects of not less than ₹ 1 Crore each.</li> </ul> <p><b>To consider the projects Work Order , Work Completion Certificates** from the client and payment receipt statement (Certified by the CA) will be required.</b></p> <p><b>** All certificates from government client should be on original official letterhead duly signed by the authorized official.</b></p> |
| 8 | Page No: 24 | <p>There should be department Nodal Officers as well as HoD/Secretary logins. While the Nodal Officer should create programmes, enter progress etc., the HoD would review the details and approve</p>   | <p>There should be department Nodal Officers as well as HoD/Secretary logins. While the Nodal Officer should create programmes, enter progress etc., the HoD would review the details and approve. <b>The solution should be able to cover all users of UT of Ladakh</b></p>  |


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| 9  | Page No: 25 | The IA shall be responsible for providing the desired hardware sizing for hosting the complete solution on Data Centre/Hosting Solution provided by the Department. IA shall keep into consideration growth of the data/technologies and related infra.   | The IA shall be responsible for providing the desired hardware sizing for hosting the complete solution on Data Centre/Hosting Solution provided by the Department. IA shall keep into consideration growth of the data/technologies and related infra. <b>LeGA will provide blank VM in Government Data Centre. Bidder will be required to provide licensed OS, RDBMS and other required software's for smooth working of solution</b>   |
| 10 | Page No: 25 | a. Training could be planned in multiple sessions/stages as per the need and requirement of the project/application. Training methodology will be an interactive workshop mode.<br>b. The space for training will be provided by the department. The training materials (User Manual etc.) need to be provided by the IA. | a. Training could be planned in multiple sessions/stages as per the need and requirement of the project/application. Training methodology will be an interactive workshop mode.<br>b. The space for training will be provided by the department. The training materials (User Manual etc.) need to be provided by the IA.<br><b>c. Onsite training of 7 days will be required at Leh &amp; Kargil and should cover all users of UT of Ladakh. Exact schedule will be finalized with selected bidder</b> |
| 11 | Page no: 25 | The IA shall be responsible for providing the desired hardware sizing for hosting the complete solution on Data Centre/Hosting Solution provided by the Department. IA shall keep into consideration growth of the data/technologies and related infra.   | The IA shall be responsible for providing the desired hardware sizing for hosting the complete solution on Data Centre/Hosting Solution provided by the Department. IA shall keep into consideration growth of the data/technologies and related infra. <b>LeGA will provide blank VM in Government Data Centre. Bidder will be required to provide licensed OS, RDBMS and other required software's for smooth working of solution.</b>  |
| 12 | Page No: 28 | The Implementation Agency shall conduct workshop/meetings for achieving following Key areas for any scheme is decided to be enrolled in the Dashboard   | The Implementation Agency shall conduct workshop/meetings for achieving following Key areas for any scheme is decided to be enrolled in the Dashboard. <b>Exact schedule will be finalized with selected bidder.</b>  |
| 13 | Page No: 29 | Integration with the existing application of the departments (if any)   | Integration with the existing application of the departments (if any). <b>It will be finalized in due</b>   |

|    |             |   | <b>course in consultation with different Departments of UT of Ladakh</b>  |
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| 14 | Page No: 30 | <p>Go-Live for Dashboard Portal (Phase-I)</p> <p>a) After incorporation of the suggestion received during UAT and operationalization of dashboard Portal, Core Application Framework with programs and Schemes etc. enrolled on the Dashboard will be declared as Go-Live.</p> <p>b) Post Implementation Support will start after the go-live of the LG Dashboard.</p> <p>c) The Implementation Agency shall provide final &amp; updated system documents after go-live of the application.</p> | <p>Go-Live for Dashboard Portal (Phase-I)</p> <p>a) After incorporation of the suggestion received during UAT and operationalization of dashboard Portal, Core Application Framework with programs and Schemes etc. enrolled on the Dashboard will be declared as Go-Live.</p> <p>b) Post Implementation Support will start after the go-live of the LG Dashboard.</p> <p>c) The Implementation Agency shall provide final &amp; updated system documents after go-live of the application.</p> <p><b>d)Dashboard may be made live after successful integration of at least 10 schemes.</b></p> |
| 15 | Page No. 31 | <p>The Implementation Agency should carry out following activities relating to Security Audit of Dashboard Portal.</p> <p>a) Coordination with the Cert-in empaneled firm for security audit and obtain the safe-to- host certification.</p>  | <p>The Implementation Agency should carry out following activities relating to Security Audit of Dashboard Portal.</p> <p>a) Coordination with the Cert-in empaneled firm for security audit and obtain the safe-to- host certification.<b>It is bidders responsibility to get Cert-in Security clearance certificate. All the costs related to cert-in certificate will be borne by the bidder. It must be done once before making live after that frequency of certification will be as per prevailing guidelines of MEITY.</b></p>   |
| 16 | Page No. 31 | <p>The IA has to provide the following manpower (onsite) for a period of one year after go-live for the disposal of LeGA</p> <p>a. Team Leader 01 No.</p> <p>b. MIS Expert 01 No.</p> <p>c. Technical Support 02 No.</p>  | <p>The IA has to provide the following manpower (onsite) for a period of one year after go-live for the disposal of LeGA</p> <p><b>a. Team Leader 01 No., IT Graduate with 5+ years experience</b></p> <p><b>b. MIS Expert 01 No.,Graduate with 3+ years experience</b></p> <p><b>c. Technical Support 02 No.,IT Graduate with 1+ years experience</b></p>  |

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| 17 | Page no: 36 | <p>As Per BOQ:</p> <p>1 Approval of Design Blueprint, Layout &amp; SRS/FRS : 20%</p> <p>2 Completion of Delivery of Software Tools &amp; Platforms, Data Migration and Data Entry Mechanism. : 30%</p> <p>3 Application UAT, Training, Go-Live of the solution. : 35%</p> <p>4 Post Implementation Support for a period of 5 years from the date of achieving the Go-live. Half Yearly payments over a span of 5 years after three Go-Live will be paid in 10 equal installments. : 15%</p> | <p>As Per BOQ:</p> <p>1 Approval of Design Blueprint, Layout &amp; SRS/FRS : 20%</p> <p>2 Completion of Delivery of Software Tools &amp; Platforms, Data Migration and Data Entry Mechanism. : 30%</p> <p>3 Application UAT, Training, Go-Live of the solution. : 35%</p> <p>4 Post Implementation Support for a period of 5 years from the date of achieving the Go-live. Half Yearly payments over a span of 5 years after three Go-Live will be paid in 10 equal installments. : 15%</p> <p><b>Payment terms are specified for Grand Total value. If Manpower is required for second year onwards then payment for the same will be made on quarterly basis.</b></p> |
| 18 | Page No. 36 | 2. Completion of Delivery of Software Tools & Platforms, Data Migration and Data Entry Mechanism.   | 2. Completion of Delivery of Software Tools & Platforms, Data Migration and Data Entry Mechanism. <b>It will be finalized in due course in consultation with Departments of UT of Ladakh.</b>   |

No. Secy/IT/UTL/tender/corr1/2022/1252

Date//1/04/2022

  
Rigzin Spalgon  
Deputy Secretary,  
IT Department,  
Ladakh UT

Copy to the:

1. Commissioner/Secretary, IT Department Ladakh for information.